

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900
FUND: General – 0001**Budget Summary**

Category	2013 Budget	2013 Actual	2014 Budget	2015 Budget	2015/2014 Variance
Expenditures					
Personnel Costs	\$7,306,937	\$7,149,179	\$7,479,639	\$7,555,098	\$75,459
Operation Costs	\$8,534,587	\$8,442,732	\$8,148,102	\$9,662,787	\$1,514,685
Debt & Depreciation	\$0	\$0	\$0	\$0	\$0
Capital Outlay	\$100,000	\$117,509	\$135,995	\$100,000	(\$35,995)
Interdept. Charges	\$2,522,212	\$2,513,041	\$2,597,520	\$1,026,047	(\$1,571.473)
Total Expenditures	\$18,463,736	\$18,222,462	\$18,361,256	\$18,343,932	(\$17,324)
<i>Legacy Healthcare/Pension</i>	<i>\$1,541,291</i>	<i>\$1,629,086</i>	<i>\$1,735,610</i>	<i>\$1,743,528</i>	<i>(\$7,918)</i>
Revenues					
Direct Revenue	\$1,221,416	\$1,187,744	\$1,230,964	\$1,329,925	\$98,961
Intergov Revenue	\$15,839,664	\$16,174,277	\$15,848,708	\$15,980,518	\$432,845
Indirect Revenue	\$0	\$0	\$0	\$0	\$0
Total Revenues	\$17,061,080	\$17,362,021	\$17,079,672	\$17,310,443	\$230,771
Tax Levy	\$1,402,656	\$860,441	\$1,281,584	\$1,033,489	(\$248,095)
Personnel					
Full-Time Pos. (FTE)	76	77	78	78	0
Seas/Hourly/Pool Pos.	0	0	0	0	0
Overtime \$	\$19,056	\$30,411	\$12,060	\$0	(\$12,060)

Department Mission: To affirm dignity and value of older adults of the County by supporting their choices for living in and giving to our community.

Department Description: The Milwaukee County Department on Aging (MCDA) serves as Milwaukee County's Area Agency on Aging under the Older Americans Act and is the County's designated unit to administer federal and state aging programs. The Department plans, serves, and provides opportunities for the needs of Milwaukee County's large and diverse older adult population.

The Department integrates multiple federal and state revenue streams including the Older Americans Act, the Senior Community Services Program, Specialized Transportation Assistance Program for Counties (S85.21), Elder Abuse, Adult Protective Services, Base Community Aids (BCA), Resource Center Allocation, 100% Time Reporting, available private matching grants, and other contributions to fund programing and services for older adults in Milwaukee County.

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Strategic Program Area 1: Administration

Service Provision: Mandated

Strategic Outcome: High quality, responsive services

What We Do: Activity Data			
Activity	2013 Actual	2014 Budget	2015 Budget
This Service does not have Activity Data			

How We Do It: Program Budget Summary					
Category	2013 Budget	2013 Actual	2014 Budget	2015 Budget	2015/2014 Var
Expenditures	\$0	\$2,707	\$0	\$0	\$0
Revenues	\$0	\$0	\$0	\$0	\$0
Tax Levy	\$0	\$2,707	\$0	\$0	\$0
FTE Positions	6	6	6	6	0

How Well We Do It: Performance Measures			
Performance Measure	2013 Actual	2014 Budget	2015 Budget
Number of SMART Goals Accomplished	88%	89%	90%
Number of Audit Exceptions	0	0	0

Strategic Implementation:

Department on Aging Administration continues to provide quality operations, budgeting, community relations, new initiative development and community collaboration on behalf of and with the older adults of Milwaukee County.

MCDA continues to coordinate its work efforts and seek to collaborate on more resources and revenue sources with the Department of Health and Human Services. The two departments share accounting staff, coordination of Chapter 55 compliance, evidence-based prevention/coordination and Aging Disability Resource Center Governing Board support.

Administrative service area expenditures total \$1,206,466, a decrease of \$147,723. These costs are charged out to other Aging program cost centers for accounting and reimbursement purposes. The costs of this service area are represented in the expenditure tables of other Aging program areas.

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Strategic Program Area 2: Aging Resource Center

Service Provision: Mandated

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2013 Actual	2014 Budget	2015 Budget
Number of people contacted at outreach events	10,157	14,000	16,000
Number of consumer calls	24,163	28,000	28,500
Newly trained EBP program leaders	54	59	60
Number of elderly completed evidence based prevention (EBP) programs	427	349	350

How We Do It: Program Budget Summary					
Category	2013 Budget	2013 Actual	2014 Budget	2015 Budget	2015/2014 Var
Expenditures	\$8,290,811	\$7,711,985	\$8,122,401	\$8,006,110	(\$116,291)
Revenues	\$8,629,459	\$9,020,081	\$8,809,626	\$8,461,937	(\$347,689)
Tax Levy	(\$338,648)	(\$1,308,096)	(\$687,225)	(\$455,827)	231,398
FTE Positions	61	61	63	62	-1

How Well We Do It: Performance Measures			
Performance Measure	2013 Actual	2014 Budget	2015 Budget
100% Time Reporting Medicaid Match	38.18%	39.00%	39.50%

Strategic Implementation:

The Aging Resource Center (ARC) is a centralized resource in Milwaukee County to obtain information and assistance for persons 60 years and older. ARC provides options counseling for seniors and their families, functional eligibility determination, Medicaid application assistance and enrollment into one of several local publicly funded long-term care programs. Court ordered corporate guardian services are the responsibility of Milwaukee County and are provided through the ARC. Extensive outreach and evidence based prevention programs are conducted by the ARC. The Aging Resource Center is developing the capability to provide support to individuals diagnosed with dementia and their care givers can receive the services and resources needed to live quality lives.

Expenditures decrease by \$116,291 primarily due to decreases in crosscharges and the elimination of one position.

Revenues decrease by \$347,689. Resource Center Allocation grant funds are increased by \$80,000. 100% Time Reporting funds increase by \$50,979. \$461,775 in BCA funding is transitioned to programs in the Area Agency.

Position changes include one grant-funded position created in 2014, one position is transferred to the senior meal program and one is eliminated.

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Strategic Program Area 3: Area Agency

Service Provision: Mandated

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2013 Actual	2014 Budget	2015 Budget
Number of county-wide collaborative public education, information and social community events and presentations	8	9	10
Number of professional public meetings coordinated and staffed by Area Agency staff.	118	130	136

How We Do It: Program Budget Summary					
Category	2013 Budget	2013 Actual	2014 Budget	2015 Budget	2015/2014 Var
Expenditures	\$4,081,439	\$4,249,668	\$4,048,121	\$4,097,033	\$48,912
Revenues	\$3,746,277	\$3,716,492	\$3,655,070	\$4,069,785	\$414,715
Tax Levy	\$335,162	\$533,176	\$393,051	\$27,248	(\$365,803)
FTE Positions	7	6	6	6	0

How Well We Do It: Performance Measures			
Performance Measure	2013 Actual	2014 Budget	2015 Budget
Number of contracts meets total assessment and monitoring compliance	89%	89%	90%
Aggregate Older American Act Programs Attended by Committee and Council Members	542	565	575

Strategic Implementation:

The Department on Aging serves as the local Area Agency on Aging. This program uses federal funds through the Older American's Act to provide support to Commission on Aging committees, councils, and workgroups. The Area Agency on Aging, in concert with the Commission on Aging and its committees and councils, by Federal designation is the lead community agency in the planning, research, program development, advocacy and oversight relative to all aging issues on behalf of all residents ages 60 and older in Milwaukee County. The Area Agency unit administers federal, state, local and private funds through purchase contracts through local community-based agencies to implement a comprehensive network of support services that assist Milwaukee County older adults in remaining independent in their homes for as long as possible. Focus areas include, but are not limited to wellness programming, transportation, neighborhood outreach, advocacy, LGBT outreach, nutrition, and other essential services.

Expenditures increase \$48,912. This is related to personal services increase of \$22,034. Other accounts are adjusted to actual spending.

Revenues increase by \$414,715 primarily due to reallocation BCA funds from the Aging Resource Center.

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Strategic Program Area 4: Senior Meal Program

Service Provision: Mandated

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2013 Actual	2014 Budget	2015 Budget
Number of Meal Sites Open	29	29	26
Meals Served at Meal Sites	294,363	289,664	285,000
Home Delivered Meals	312,798	309,616	315,000

How We Do It: Program Budget Summary					
Category	2013 Budget	2013 Actual	2014 Budget	2015 Budget	2015/2014 Var
Expenditures	\$4,644,834	\$4,806,618	\$4,696,788	\$4,762,915	\$66,127
Revenues	\$4,685,344	\$4,625,447	\$4,614,976	\$4,738,721	\$123,745
Tax Levy	(\$40,510)	\$181,171	\$81,812	\$24,194	(\$57,618)
FTE Positions	2	3	3	4	1

How Well We Do It: Performance Measures			
Performance Measure	2013 Actual	2014 Budget	2015 Budget
Percentage of Congregate Diners reporting satisfaction	90%	95%	96%
Percentage of Home Delivered Meals consumers reporting satisfaction	90%	95%	96%
Number of Volunteer Hours Reported	60,303	72,965	69,000
Number of days between referrals and assessments	10	10	7

Strategic Implementation:

The Department on Aging continues to provide nutritious, balanced hot lunches at community dining sites and home delivered meals around the County in order to promote independent living for older adults. Medicaid supported long-term care member meal purchases by the Milwaukee County Department of Family Care and community organizations I-Care and IRIS continue in 2015 through the MCDA Senior Meal Program for reimbursement for meals provided.

Expenditures are increased by \$66,127. This is primarily related to an increase in personal services and increases in purchase of service contracts related to the meal program.

Revenues increase by \$123,745. This includes \$36,559 in Older Americans Act funds, \$33,961 in required meal reimbursements for Medicaid program meal participation and \$25,000 in allowable carryover donations. One position is transferred from the ARC program.

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Strategic Program Area 5: Senior Centers

Service Provision: Discretionary

Strategic Outcome: Quality of Life

What We Do: Activity Data			
Activity	2013 Actual	2014 Budget	2015 Budget
Number of members	7,553	7,628	7,800

How We Do It: Program Budget Summary					
Category	2013 Budget	2013 Actual	2014 Budget	2015 Budget	2015/2014 Var
Expenditures	\$1,446,652	\$1,451,484	\$1,493,946	\$1,477,874	(\$16,072)
Revenues	\$0	\$0	\$0	\$40,000	\$40,000
Tax Levy	\$1,446,652	\$1,451,484	\$1,493,946	\$1,437,874	(\$56,072)
FTE Positions	0	0	0	0	0

How Well We Do It: Performance Measures			
Performance Measure	2013 Actual	2014 Budget	2015 Budget
Newly scheduled activities	86	88	120
Average Satisfaction Survey Score*			
Rose Senior Center	88%	90%	92%
Kelly Senior Center	81%	83%	85%
McGovern Senior Center	85%	87%	89%
Washington Senior Center	87%	89%	91%
Wilson Senior Center	83%	85%	87%

**Each November at least 100 seniors are given an 11-question survey gauging their satisfaction with different aspects of the senior center. These results are aggregated and presented above.*

Strategic Implementation:

The Department on Aging provides tax levy funding for programs and services and facilities major maintenance at the 5 county-owned senior centers. These offer a wide variety of social and recreational activities, exercise and dance classes, including arthritis exercise, educational and art activities, computers with internet access, pool tables holiday parties/special events, Senior Advocacy groups, volunteer and donation opportunities for older adults. The senior centers also serve as congregate meal sites and home-delivered meal dispatch sites, food share distribution sites as well as temporary refuge during inclement weather in times of the extremes of winter and summer.

Capital outlay expenditures are reduced by \$35,995.

Revenue is increased by \$40,000 to reflect enhanced outreach efforts related to several major fundraising events and senior center donation innovations.